

Privacy Policy

This privacy policy will explain how EasyTeam Online use the personal data that we collect from you when you use our website.

Topics:

- What data do we collect?
- How do we collect your data?
- How will we use your data?
- How do we store your data?
- Marketing
- What are your data protection rights?
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- How do we use cookies?
- What types of cookies do we use?
- How to manage your cookies
- Privacy policies of other websites
- Changes to our privacy policy
- How to contact us
- How to contact the appropriate authorities

What data do we collect?

We collect the following data:

• Personal identification information (Name, email address and mobile phone number).

How do we collect your data?

We collect data and process data when you:

- Register online or place an order for any of our products or services.
- Voluntarily complete a customer survey or provide feedback on any of our message boards or via email.

• Use or view our website via your browser's cookies.

How will we use your data?

We collect your data so that we can:

- Provide secure access to our online services.
- Email you with special offers on other products and services we think you might like.

How do we store your data?

We securely store your data in Amazon Web Services (AWS) in the cloud.

The data is hosted within secure databases and is end-to-end encrypted.

Access is controlled via email address and password.

Passwords are encrypted.

We will keep your activity records 5 years, after which you may contact us to request deletion.

Marketing

We would like to send you information about products and services of ours that we think you might like.

You may always opt out by contacting us.

What are your data protection rights?

We would like to make sure you are fully aware of all of your data protection rights.

Every user is entitled to the following:

The right to access – You have the right to request that we provide copies of your personal data. We may charge you a small fee for this service.

The right to rectification – You have the right to request that we correct any information you believe is inaccurate. You also have the right to request that we complete the information that you believe is incomplete.

The right to erasure – You have the right to request that we erase your personal data, under certain conditions.

The right to restrict processing – You have the right to request that we restrict the processing of your personal data, under certain conditions.

The right to object to processing – You have the right to object to our processing of your personal data, under certain conditions.

The right to data portability – You have the right to request that we transfer the data that we have collected directly to you, under certain conditions.

If you make a request, we have one month to respond to you. If you would like to exercise any of these rights, please contact us ...

Email:

robert.pelley@icloud.com

Call us at:

+44 07540945682

Or write to us:

EasyTeam Online, 57 The General, Guinea Street, Bristol, BS16SD

Cookies

Cookies are text files placed on your computer to collect standard Internet log information and visitor behaviour information. When you visit our websites, we may collect information from you automatically through cookies or similar technology.

For further information, visit <u>allaboutcookies.org</u>. How do we use cookies?

We may use cookies in a range of ways to improve your experience on our website, including:

- Keeping you signed in
- Understanding how you use our website

What types of cookies do we use?

We use session cookies to help keep you signed in and to enhance your experience of our website.

How to manage cookies

You can set your browser not to accept cookies, however, our website will not work for you if you do so.
Privacy policies of other websites
Our website may contain links to other websites. Our privacy policy applies only to our website, so if you click on a link to another website, you should read their privacy policy.
Changes to our privacy policy
Our Company keeps its privacy policy under regular review and places any updates on this web page. This privacy policy was last updated on 01 January 2021.
How to contact us
If you have any questions about our privacy policy, the data we hold on you, or you would like to exercise one of your data protection rights, please do not hesitate to contact us.
Email:
robert.pelley@icloud.com
Call us at:
+44 07540945682
Or write to us:
EasyTeamOnline, 57 The General, Guinea Street, Bristol, BS16SD
How to contact the appropriate authority
Should you wish to report a complaint or if you feel that we have not addressed your concern in a satisfactory manner, you may contact the Information Commissioner's Office.
Visit:
https://ico.org.uk/global/contact-us/